



Betsy Clara

Part of The Willow Community

1. Care Home Visit Checklist

Guide to Choosing a Care Home

Finding the right care home is about more than facilities and location. This simple checklist can help families compare homes and ask the right questions during a visit.

What to look for:

- ☐ Are residents happy and engaged?
- ☐ Do staff appear friendly and attentive?
- ☐ Is the home clean, safe and well maintained?
- ☐ Are activities taking place throughout the day?
- ☐ Does the atmosphere feel warm and welcoming?
- ☐ Are residents treated with dignity and respect?

Questions to ask:

- ☐ How are care plans developed and reviewed?
- ☐ What training do staff receive?
- ☐ What activities are available?
- ☐ How are dietary requirements supported?
- ☐ What happens if care needs change?
- ☐ How are families kept informed?

Trust signals:

- ☐ Check the latest CQC rating
- ☐ Meet members of the care team
- ☐ Ask to see a sample menu
- ☐ Visit more than once if possible

Need further advice?

The team at Betsy Clara is always happy to answer questions and arrange a no-obligation visit.

Book a visit today:

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